GETTING HELP

VISIT THE ASK US DESK
Your first stop when you need some guidance is the Ask Us Desk located on the Entrance Floor (2nd). Visit the desk in person, email refdesk@gwu.edu, or call us at (202) 994-6048.

CHAT ONLINE
Visit library.gwu.edu and click on “Ask Us” to chat live with a research expert.

SCHEDULE A RESEARCH APPOINTMENT
When you need in-depth research assistance, visit go.gwu.edu/ResearchHelp. The easy-to-use calendar system allows you to choose the librarian, the day and the time.

24-HOUR BUILDING ACCESS
for GW students, faculty and staff with GWorld card during the academic year

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TECHNOLOGY

WIFI
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COMPUTERS
PCs are located throughout the building with Macs available on the entrance floor (2nd). All Gelman computers have production software including Microsoft Word, PowerPoint and Excel, and as well as design software, including the entire Adobe Creative Suite. PCs also feature statistical tools like Stata, SPSS, and SAS, as well as other advanced tools like MATLAB and ArcGIS.

INSIDE GELMAN

ACCESS AND HOURS
During the semester, Gelman is open 24 hours for students, faculty, and staff. Plus, online resources are available to you anywhere, anytime. Check the library website for hours and schedule changes. Your GWorld card is required to enter the library.

BOOKS
Use the online Catalog to find books that are located here at GW, as well as items from the Washington Research Library Consortium (WRLC), which includes 8 other universities in the DC area.

Check out books with your GWorld card at the Check Out desk on the entrance floor (2nd) or use the Self Check machines located on the entrance floor (2nd) and 4th floor.

STUDY AREAS
Available on the entrance floor (2nd) and 3rd through 6th floors, group-study rooms are available by reservation. Click “Study Room Reservations” on the library home page.

Quiet-study areas are also available on the 3rd through 6th floors. A quiet Graduate Student Study Room is located on the 5th floor.

INSIDE GELMAN

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If the item you need is not available at Gelman, current GW students, faculty and staff may request books and articles using the Consortium Loan Service (CLS). Locate the item in the Catalog, then click on the “Request” link in the record. CLS loans are generally available for pick-up at Gelman within 2-4 days.

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